

# Company Profile

**Company Name** Nippon Explorers Travel Co., Ltd.

**Representative** Carrere Arnaud Vivien Lionel, CEO (Chief Executive Officer)

**Address** 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo 102-0083, Japan

**Contact Information** TEL: +81-3-6804-3173 FAX: +81-3-6804-3174

**Travel Agency License** Tokyo Governor Registered Travel Agency No. 2-8392

**Affiliated Association** All Nippon Travel Agents Association (ANTA)

## Business Activities

- Arranged travel services within Japan
- Planning and implementation of customised (bespoke) tours
- Guide and activity arrangements
- Accommodation and transportation bookings, etc.

**Business Hours** Weekdays: 10:00 AM – 5:00 PM (Closed on Saturdays, Sundays, and National Holidays)

**Established** June 2, 2017

# Travel Agency Registration Certificate

**[Scope of Business]** Type 2 Travel Agency

**[Registration Number]** Registered with the Governor of Tokyo, Travel Agency License No. 2-8392

**[Date of Registration]** April 19, 2018

**[Validity Period]** April 19, 2023 – April 18, 2028

**[Name of Registered Entity]** Nippon Explorers Travel Co., Ltd.

**[Name of Office]** Head Office

**[Name of Representative]** Carrere Arnaud Vivien Lionel, CEO (Chief Executive Officer)

**[Address of Office]** 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo 102-0083  
TEL: 03-6804-3173 / FAX: 03-6804-3174

**[Certified Travel Service Managers]**

- Maiko Fujiwara
- Asuka Yamazaki
- Aoi Kato
- Saki Morita
- Mayumi Nishida
- Tomona Matsui

**[Affiliated Travel Association]** All Nippon Travel Agents Association (ANTA)

*\*This certificate is displayed in accordance with the Travel Agency Act.*

# Travel Agency Terms and Conditions / Travel Conditions

**Nippon Explorers Travel Co., Ltd.** (Registration No.: Tokyo Governor Registered Travel Agency No. 2-8392)

## SECTION 1: GENERAL PROVISIONS

### Article 1 (Application)

1. These Terms and Conditions apply to the contract (hereinafter referred to as the "Arranged Travel Contract") under which **Nippon Explorers Travel Co., Ltd.** (hereinafter referred to as "the Company"), at the request of a traveler or an overseas travel agency (hereinafter collectively referred to as "the Applicant"), makes arrangements for transportation, accommodation, sightseeing, dining, and other travel-related services within Japan (hereinafter referred to as "Travel Services").
2. If the Applicant is an overseas travel agency (B2B), the "B2B Special Provisions" described below shall also apply.
3. In the event that descriptions in quotes, final itineraries, or invoices provided separately by the Company conflict with these Terms and Conditions, such descriptions shall take precedence only when explicitly stated.

### Article 2 (Definitions)

- **Travel Service Provider:** Accommodation facilities, transportation operators, sightseeing/activity operators, restaurants, facilities, ticket issuers, etc.
- **Voucher:** A certificate of use for Travel Services arranged by the Company.
- **Itinerary:** A list of the travel schedule and arrangement details prepared by the Company.

## SECTION 2: FORMATION OF CONTRACT AND ARRANGEMENTS

### Article 3 (Quotes and Validity Period)

1. Upon receipt of a request for a quote from the Applicant, the Company aims to provide a quote within 48 hours (excluding weekends and Japanese national holidays). If a delay occurs due to circumstances, the Company will notify the Applicant of the delay and a new estimated time.
2. Quoted prices are in Japanese Yen (JPY) and include tax. In principle, quotes are valid for 15 days from the date of issuance. No arrangements are guaranteed or secured at the quote stage.

#### **Article 4 (Application and Formation)**

1. The Company shall begin making arrangements when the Applicant notifies the Company of their acceptance of the quote in writing (including e-mail, etc.) and the Company receives such notification.
2. In principle, the Company will perform booking procedures for accommodations within 48 business hours after acceptance (Exceptions apply for certain ryokans or facilities where booking opens only 3 months in advance).
3. Major arrangements other than accommodation will be handled based on the following guidelines:
  - **Guides:** Confirmation of availability within 1 week of acceptance.
  - **Public Transport Tickets:** Ticketing procedures begin from 30 days prior to the date of use.
  - **Other tickets/activities/restaurants:** As specified individually in the quote.
4. If an arrangement is not possible, the Company will propose an alternative with equivalent conditions.
5. If the Applicant requests a change, the change shall be finalized upon a new proposal and subsequent confirmation.

### **SECTION 3: PRICES, PAYMENTS, AND FEES**

#### **Article 5 (Payment Terms)**

1. In principle, payment of a **Deposit** is required within 21 days after the Company's notification of accommodation confirmation (unless otherwise specified).
2. The **Balance** must be paid via bank transfer (in JPY) no later than 30 days prior to arrival. If payment is not confirmed by the deadline, the Company will cancel all arrangements. In this case, any cancellation fees already incurred shall be borne by the Applicant. The Company will deduct the incurred cancellation fees from the received deposit, or invoice the Applicant for the cancellation fees if no deposit has been received.
3. The transfer currency is limited to **Japanese Yen (JPY)**. All bank handling charges shall be borne by the Applicant. Any remittance fees for refunds shall also be borne by the Applicant.
4. **Late Payment Interest:** If the Applicant fails to pay the deposit by the due date, or fails to pay the cancellation fees invoiced by the Company under Paragraph 2 by the deadline, or otherwise delays any monetary obligation to the Company, the Company reserves the **right to claim late payment interest at a rate of 14.6% per annum**.

#### **Article 6 (Special Payment Methods)**

1. For emergency arrangements on-site, such as re-ticketing or additional bookings, the Company may request payment on-site via an international brand credit card.
2. Some local arrangements may be limited to cash settlements only (subject to the regulations of the Company or the provider).

### **Article 7 (Handling and Administrative Fees)**

1. For travel where the total amount per person is less than 100,000 JPY, an administrative fee of 5,400 JPY per case will be charged.
2. For restaurant arrangements where the Company books a fixed menu, a 5% surcharge may be added to the menu price (excluding drinks). If table-only reservations are possible, an additional fee of 4,320 JPY per case will be charged.
3. If re-issuance or re-sending of vouchers/tickets is required, a fee of 2,500 JPY per shipment will be charged.

## **SECTION 4: DELIVERY OF DOCUMENTS AND VOUCHERS**

### **Article 8 (Delivery of Itineraries and Vouchers)**

1. Between 30 and 21 days prior to arrival, the latest itinerary, vouchers for the initial services, and access information for the first destination will be sent via e-mail or post (shipping costs borne by the Company).
2. Other vouchers will be handed over at the front desk of the first accommodation or via an assistant/guide at the airport or port (if such arrangements exist).
3. Operating times and service contents may change before arrival. The Company will provide the latest information through delivered documents or separate communication whenever possible.

**Article 10 (Passports and Visas)** Passports, visas, and various permit procedures are the responsibility of the traveler. The Company will provide documents regarding the travel plan to the extent possible; however, the Company does not guarantee the suitability or approval of such documents.

## **SECTION 5: CANCELLATIONS AND MODIFICATIONS**

### **Article 14 (Method of Cancellation/Modification)**

1. Notifications for changes or cancellations must be sent to the Company in writing (e-mail, etc.).
2. In the event of a change or cancellation, the Applicant shall pay the actual cancellation fees based on the Travel Service Provider's regulations plus the Company's handling fees.
3. The Applicant agrees to the cancellation fees specified by the Company's special provisions in the following article (if the actual cancellation fee from the provider is higher, the actual cost takes precedence).

## Article 15 (Cancellation Fees - Special Provisions)

- **Individuals (up to 8 persons):**
  - 31 days or more prior to arrival: Full refund (actual costs apply if already incurred)
  - 30 to 21 days prior: 10% of total travel cost
  - 20 to 16 days prior: 30% of total travel cost
  - 15 to 8 days prior: 50% of total travel cost
  - 7 days prior or later: 100% of total travel cost
- **Groups (9 persons or more):**
  - 31 days or more prior to arrival: Full refund (actual costs apply if already incurred)
  - 30 to 21 days prior: 30% of total travel cost
  - 20 to 16 days prior: 50% of total travel cost
  - 15 days prior or later: 100% of total travel cost *\*Regardless of the above, provider regulations for certain facilities or tickets may take precedence, resulting in no refund or different special conditions.*

## SECTION 6: LIABILITY AND JURISDICTION

### Article 17 (Company Liability)

1. Except in cases of intentional misconduct or gross negligence by the Company, the Company's liability shall be limited to the amount paid to the Company by the Applicant for the relevant service arrangement.
2. The Company shall not be liable for damages caused by circumstances beyond its control, such as transportation delays, equipment failure, or circumstances of the service provider.

**Article 20 (Governing Law and Jurisdiction)** This contract shall be governed by **Japanese Law**. In the event of a dispute, the **Tokyo District Court** shall have exclusive jurisdiction as the court of first instance.

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### B2B Special Provisions (For Overseas Travel Agencies)

1. **Contracting Party:** The travel agency (Applicant) shall be the party to this Arranged Travel Contract and shall be solely responsible for payment and other obligations.
  2. **Duty to Inform:** The Applicant shall communicate these terms, cancellation conditions, itineraries, and precautions to its own customers (travelers) in a timely and appropriate manner.
  3. **Language:** The **Japanese version** of these Terms and Conditions shall be the **official text**. In the event of any discrepancy between the Japanese version and a version in another language, the Japanese version shall prevail.
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## Company Information

- **Name:** Nippon Explorers Travel Co., Ltd.
- **Office Designation :** Head Office
- **Address:** VORT Kioicho 2F, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo, Japan
- **Representative:** Carrere Arnaud Vivien Lionel, CEO (Chief Executive Officer)
- **Registration :** Governor of Tokyo, License No. 2-8392
- **Date of Establishment:** June 2, 2017
- **Last Revised:** March 31, 2026

# Notation Based on the Specified Commercial Transactions Act

**Company Name** Nippon Explorers Travel Co., Ltd.

(Tokyo Governor Registered Travel Agency No. 2-8392)

**Representative in Charge** Carrere Arnaud Vivien Lionel, CEO (Chief Executive Officer)

**Address** 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo 102-0083, Japan

**Contact Information** TEL: +81-3-6804-3173 FAX: +81-3-6804-3174

**Sales Price** Prices are presented in individual quotes (in Japanese Yen, including tax).

**Additional Charges** \* Bank transfer fees (to be borne by the Applicant).

**Payment Method and Timing** \* **Method:** Bank transfer (Japanese Yen only).

- **Timing:** Payment deadlines are specified in the quote or invoice.
- **Late Payment:** In the event of a delay in payment, a late payment interest at a rate of 14.6% per annum shall be charged.

**Service Provision Timing** Services are provided on the specific dates indicated in the final itinerary.

**Cancellation Policy** Cancellation fees are governed by the Travel Agency Terms and Conditions and the specific Cancellation Policy of the Company.

**Returns and Exchanges** Due to the nature of travel products, returns are not possible once the service has been initiated (except in cases where the service is not provided).

# Privacy Policy

Nippon Explorers Travel Co., Ltd. (hereinafter referred to as "the Company") has established the following Privacy Policy (hereinafter referred to as "this Policy") regarding the handling of personal information of users through the website and related services provided by the Company (hereinafter referred to as "the Service"). The Company is committed to the appropriate protection and management of such information.

## Article 1 (Scope of Application)

This Policy applies to the handling of all personal information acquired by the Company through the Service.

## Article 2 (Information Acquired)

The Company acquires the following information in order to provide the Service:

1. **Information acquired directly from the user:**
  - Name, address, date of birth, gender
  - Phone number, email address
  - Passport number and expiration date (for overseas travel arrangements)
  - Emergency contact information
  - Credit card information and payment details
  - Travel preferences (destination, schedule, companion information, etc.)
  - Inquiry details and survey responses
2. **Information acquired automatically:**
  - Cookies, browsing history, and access logs
  - IP address, device information, and browser information
  - Advertising identifiers (IDFA/AAID)
  - Location information (upon user consent)
3. **Information acquired from third parties:**
  - Payment results from payment service providers
  - Arrangement status provided by partner businesses (airlines, hotels, local destination management companies (DMCs), etc.)
  - Public profile information provided via social login services

## Article 3 (Purpose of Use)

The Company uses acquired personal information for the following purposes:

1. **Provision of Travel Services:**
  - Arrangement of flight tickets, accommodation, transportation, local tours, etc.
  - Sending of booking and confirmation documents (final itineraries, etc.)
  - Support for visa acquisition and travel procedures
  - Application procedures for travel insurance contracts

2. **Operation and Improvement of the Service:**
  - User support and response to inquiries
  - Identity verification and authentication
  - Analysis for service improvement, planning, and quality enhancement
  - Implementation of campaigns and surveys
3. **Marketing:**
  - Delivery of email newsletters, advertisements, and travel information
  - Display of recommended products based on behavioral history (opt-out available)
4. **Compliance and Safety:**
  - Prevention of fraudulent activities and unauthorized access
  - Notification and reporting to relevant government authorities
  - Record keeping based on the Travel Agency Act and other laws

## **Article 4 (Provision of Personal Information to Third Parties)**

The Company will not provide personal information to third parties without the user's consent, except in the following cases:

1. When necessary for the implementation of travel services (Airlines, accommodations, transportation operators, local DMCs, guides, and insurance companies).
2. Provision to payment service providers (Credit card companies, payment gateways, etc.).
3. When required by law.
4. When necessary for the protection of a person's life, body, or property, and it is difficult to obtain the user's consent.
5. When delegating operations to a service provider (The Company will appropriately supervise the provider).

## **Article 5 (Overseas Transfer of Personal Information)**

The Company may provide user personal information to business operators located outside of Japan. Although the destination country may not ensure a level of personal information protection equivalent to that of Japan, the Company will transfer information only after taking necessary protective measures.

## **Article 6 (Security Management Measures)**

The Company shall implement necessary and appropriate technical and organizational security management measures to prevent unauthorized access, leakage, loss, destruction, or alteration of personal information.

## **Article 7 (Use of Cookies, etc.)**

The Company uses cookies and similar technologies for the following:

- Improvement of convenience (e.g., maintaining login status)
- Analysis of website usage (e.g., Google Analytics)
- Behavioral targeted advertising (e.g., Google, Yahoo) Details are provided in the **Cookie Policy**. Users can disable cookies through their browser settings.

## **Article 8 (Integration with External Services)**

The Service may integrate with the following external services:

- Social login (Google, Facebook, etc.)
- Payment services
- Maps and analytical tools
- Online Travel Agencies (OTA) and Global Distribution Systems (GDS) Please also refer to the privacy policies of each respective service.

## **Article 9 (Disclosure, Correction, and Deletion of Personal Information)**

Users may make the following requests regarding their personal information held by the Company:

- Disclosure
- Correction, addition, or deletion
- Suspension of use or suspension of provision to third parties For details on request procedures, please contact our inquiry desk.

## **Article 10 (Personal Information of Minors)**

Minors providing personal information must obtain the consent of a parent or guardian beforehand.

## **Article 11 (Changes to the Privacy Policy)**

The contents of this Policy may be changed as necessary in response to changes in laws or service improvements. The updated policy shall take effect from the time it is posted on this site.

## **Article 12 (Inquiry Desk)**

For inquiries regarding personal information, please contact:

**Nippon Explorers Travel Co., Ltd.** Address: 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo 102-0083, Japan  
Email : reservation2@nipponexplorerstravel.com

Phone: +81 3-6804-3173  
Contact: Personal Information Management Officer

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**Established on:** June 2, 2017 **Last Revised on:** March 31, 2026

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# Cookie Policy

Nippon Explorers Travel Co., Ltd. (hereinafter referred to as "the Company") has established the following Cookie Policy (hereinafter referred to as "this Policy") regarding the handling of cookies and other similar technologies on the Company's website (hereinafter referred to as "this Site").

## Article 1 (What are Cookies?)

A cookie is a small text file saved on a user's device (PC, smartphone, tablet, etc.) when they access this Site. In addition to cookies, this Site may use similar technologies such as web beacons, local storage, and advertising identifiers.

## Article 2 (Types of Cookies Used)

1. **Strictly Necessary Cookies:** Essential for the basic functions of this Site and for users to navigate the website (e.g., session management, language settings).
2. **Analytics Cookies:** Used to understand the usage status of this Site (visited pages, stay time, click trends, etc.) to improve convenience and website performance (e.g., Google Analytics with anonymized IP settings).
3. **Functional Cookies:** Used to remember user settings (region, language, browsing preferences, etc.) to provide a more personalized experience.
4. **Advertising Cookies:** Used to display advertisements based on the user's interests. This may involve cookies from advertising networks such as Google or Yahoo.

## Article 3 (Purpose of Cookie Use)

The Company uses cookies for the following purposes:

- Stable operation and functional provision of this Site.
- Statistical analysis of site usage and improvements.
- Enhancement of service quality.
- Provision of content and advertisements tailored to the user (where applicable).
- Detection of fraudulent activities and ensuring security.

## **Article 4 (Use of Cookies by Third Parties)**

The following third-party services may use cookies on this Site:

- Google LLC (Google Analytics)
- Meta (Advertising Pixels)
- Other analysis and advertising providers These third parties handle information acquired through cookies based on their respective privacy policies. Users can stop personalized advertising by using the opt-out methods provided by each provider.

## **Article 5 (How to Manage Cookies)**

Users can control or delete the use of cookies through the following methods:

- Deleting or refusing cookies via browser settings.
- Using the opt-out pages of third-party providers.
- Settings through a cookie banner or Consent Management Platform (CMP). Please note that refusing strictly necessary cookies may prevent some functions of the site from working correctly.

## **Article 6 (Relationship with Personal Information)**

Information collected via cookies that can identify an individual user will be handled appropriately in accordance with our **Privacy Policy**. Under the Japanese Act on the Protection of Personal Information (APPI), information such as cookies is treated as "Personally Related Information," and if provided to a third party, the Company is obligated to obtain user consent or confirm that the recipient has obtained consent.

## **Article 7 (Changes to this Policy)**

The Company may change this Policy from time to time. Any changes will take effect once they are posted on this Site.

## **Article 8 (Contact Information)**

For inquiries regarding the handling of cookies and personal information, please contact:

**Nippon Explorers Travel Co., Ltd.** Address: 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo 102-0083, Japan

Representative: Carrere Arnaud Vivien Lionel, CEO (Chief Executive Officer)

Travel Agency License : Tokyo Governor Registered Travel Agency No. 2-8392

E-mail : [reservation2@nipponexplorerstravel.com](mailto:reservation2@nipponexplorerstravel.com)

TEL: +81 3-6804-3173

# Website Terms of Use

These Website Terms of Use (hereinafter referred to as "these Terms") set forth the conditions for using the website (hereinafter referred to as "this Site") operated by **Nippon Explorers Travel Co., Ltd.** (hereinafter referred to as "the Company"). Users (hereinafter referred to as "Users") are deemed to have agreed to these Terms upon using this Site.

## Important Notice

When reserving or purchasing travel products on this Site, the Company's "Travel Terms and Conditions," "Privacy Policy," and specific instructions or precautions for individual products shall also apply. In the event of any conflict between these Terms and the specific Travel Terms and Conditions/Terms, the Travel Terms and Conditions shall take precedence regarding reservations and purchases.

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## Article 1 (Scope and Changes)

1. These Terms apply to all use of this Site by Users, including browsing, inquiries, and reservations/purchases.
2. The Company may revise these Terms as necessary. Revised Terms shall become effective from the time they are posted on this Site.

## Article 2 (Definitions)

- **"Content"**: All information posted on this Site, including text, images, videos, audio, data, programs, and designs.
- **"Partner Business Operators"**: Third parties that cooperate with the Company to provide services, such as transportation, accommodation, local arrangement companies (DMCs), insurance, and payment processors.

## Article 3 (Accounts)

1. Users shall keep their registration information true and up to date.
2. Users are responsible for managing their IDs and passwords. The Company shall not be liable for any damages resulting from unauthorized use by third parties.
3. If a User violates these Terms, the Company may suspend or delete the User's account.

## Article 4 (Information, Prices, and Availability)

1. While the Company strives for accuracy regarding travel products, prices, availability, duration, operating information, sightseeing info, and photos/images, it does not guarantee that such information is always up-to-date, accurate, or useful. Errors, delays in updates, or deficiencies in third-party information may occur.

2. Prices, fees, taxes, and exchange rates are subject to change without notice. Information provided at the time of booking confirmation shall take precedence.

## **Article 5 (Reservations, Payments, and Cancellations/Changes)**

1. Conditions regarding reservations and purchases (contract formation timing, payment methods/deadlines, cancellation/change fees, travel conditions, etc.) shall be governed by the Travel Terms and Conditions and the descriptions provided on each product page.
2. Online payments shall also be subject to the terms and conditions of the payment service providers designated by the Company. Reservations may be cancelled due to credit denial or payment errors.
3. Availability is subject to change based on the circumstances of Partner Business Operators (fully booked status, service suspensions, local conditions, etc.). If an arrangement is not possible, the Company will promptly notify the User and provide an alternative proposal or refund.

## **Article 6 (Passports, Visas, Entry Requirements, and Health)**

1. It is the User's responsibility to check and obtain necessary passports (with sufficient validity), visas, vaccinations, and entry/quarantine requirements.
2. While the Company endeavors to provide the latest information, requirements from national authorities change frequently; therefore, the Company does not guarantee the suitability of such information.
3. For safety information regarding destinations (public order, weather, disasters, infectious diseases, etc.), please check official government advisories (e.g., Ministry of Foreign Affairs).

## **Article 7 (Recommendation of Insurance)**

The Company **strongly recommends** that Users purchase comprehensive overseas or domestic travel insurance to prepare for illnesses, accidents, theft, baggage delays, airline strikes, or natural disasters during their trip.

## **Article 8 (User Responsibilities and Prohibitions)**

1. Users shall use this Site with the care of a good manager in accordance with applicable laws and these Terms.
2. Users are prohibited from the following acts:
  - Acts that violate laws, public order, or morals, or criminal acts.
  - Acts that infringe upon the rights, interests, reputation, or credit of third parties or the Company.
  - Resale of reservations, fraudulent acquisition, impersonation, unauthorized access, or acts that overload the system.
  - Information acquisition using automated tools/bots, scraping, or reverse engineering.
  - Any other acts deemed inappropriate by the Company.

## **Article 9 (Intellectual Property Rights)**

1. All intellectual property rights related to this Site and its Content belong to the Company or legitimate right holders.
2. Users may not reproduce, reprint, distribute, modify, adapt, or publish Content without prior written consent from the Company (excluding use within the scope of private use).

## **Article 11 (Links and External Services)**

1. This Site may include links to third-party sites. The Company does not guarantee the content or safety of such third-party sites.
2. When using external services (maps, payments, booking management, analytics, SNS sharing, etc.), please follow the terms and policies of the respective providers.

## **Article 12 (Cookies and Access Analysis)**

The Company uses cookies and similar technologies for improving convenience, recording browsing history, targeted advertising, and access analysis. Details are provided in our **Cookie Policy** and **Privacy Policy**.

## **Article 13 (Handling of Personal Information)**

Personal information of Users shall be handled appropriately in accordance with the Company's **Privacy Policy**.

## **Article 14 (Changes, Suspension, and Termination of Service)**

The Company may change, suspend, or terminate the provision of all or part of this Site without prior notice to Users due to system maintenance, security needs, natural disasters, power outages, communication failures, or legal changes.

## **Article 15 (Disclaimer of Warranties)**

1. The Company does not guarantee that this Site will be available at all times, error-free, or perfectly secure.
2. The Company makes no warranties, express or implied, regarding the accuracy, completeness, currency, or usefulness of the Content.

## **Article 16 (Limitation of Liability)**

1. Except in cases of intentional misconduct or gross negligence, the Company shall not be liable for any damages (including loss of opportunity, indirect, special, or consequential damages, lost profits, data loss, or additional costs for travel plan changes) arising from the User's use of this Site.
2. Even if the Company is held liable, its liability shall be limited to the actual amount paid by the User to the Company for the transaction directly causing the damage

(limited to the total amount paid in the past 12 months or the price of the specific product, whichever is lower).

3. The Company shall not be liable for damages caused by circumstances beyond its reasonable control (Force Majeure), such as natural disasters, war, terrorism, epidemics, government orders, strikes, or system failures.

## **Article 20 (Severability)**

If any part of these Terms is found to be invalid or unenforceable, the remaining provisions shall continue to be in full force and effect.

## **Article 21 (Governing Law and Jurisdiction)**

1. These Terms shall be governed by and construed in accordance with the **Laws of Japan**.
2. Any dispute between the Company and the User regarding the use of this Site shall be subject to the exclusive jurisdiction of the **Tokyo District Court** as the court of first instance.

## **Article 22 (Language)**

In the event of any discrepancy between the Japanese version of these Terms and a translated version, the **Japanese version shall prevail**.

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**Established:** June 2, 2017

**Last Revised:** March 31, 2026

**Company Name:** Nippon Explorers Travel Co., Ltd.

**Address:** 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo, Japan

**Representative:** Carrere Arnaud Vivien Lionel, CEO (Chief Executive Officer)

**Travel Agency License:** Tokyo Governor Registered Travel Agency No. 2-8392

**Contact:** +81-3-6804-3173

# Contact Us

**[Inquiries]** For any questions regarding travel, quote requests, or to confirm details of an existing booking, please feel free to contact us via the following:

- **Company Name:** Nippon Explorers Travel Co., Ltd.
- **Address:** 2F VORT Kioicho, 4-5-21 Kojimachi, Chiyoda-ku, Tokyo 102-0083, Japan
- **Phone:** +81-3-6804-3173 (Hours: Weekdays 10:00 AM – 5:00 PM JST)
- **Email:** reservation2@nipponexplorerstravel.com
- **Response Time:** We will contact you within **2 business days**.

*\*Please refer to our **Privacy Policy** regarding the handling of your personal information.*